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Design Era Help files are a part of an Interactive Manual project that I have been working on. The listed files are excerpts from the project and at this time they are a free resource.

If you are interested in furthering your digitizing knowledge please use the **Contact us** icon to send a message regarding workbooks, knowledge base, IManual, digitizing, videos, coaching, etc...

Got a Question or Concern?? Click here to send a Request ⇒  **Contact us**

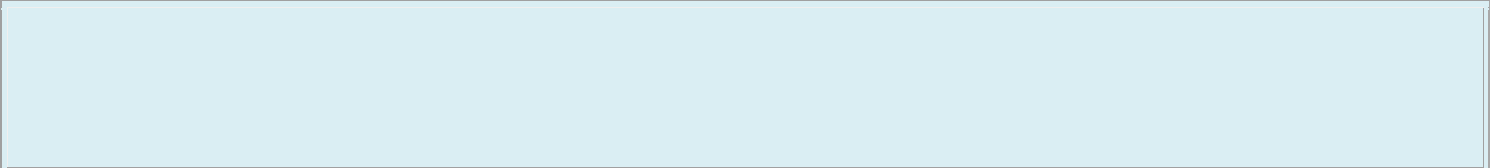
Help Navigation:



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Access violation at address 00000000. Read of address 00000000 <i>more topics</i> ↕	
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Access Violation dlbktwds.ds

- In module...

This error is related to the Scanner TWAIN interface on the computer. It is not an SEU problem but it interferes with SEU use if not corrected.

SOLUTION:

Go to:

C:\Windows and rename the folder **TWAIN_32** to **~TWAIN_32**

Or

if it has a hash **~TWAIN_32** or underscore **_TWAIN_32** before remove it.

In other cases, it also appeared when running Adobe PhotoShop.

In this case the folder could be in:

C:\Program Files\Adobe\Adobe Photoshop CS3\Plug-Ins\Import-Export\Twain32

or

C:\Program Files (x86)\Adobe\Adobe PhotoshopCS3\Plug-Ins\Import-Export\Twain32 (in case of a 64 bit OS).

Once renamed, run our software again.

See if the problem still shows.

If this fails you may have a program blocking access to the folder,

Alternate Try This:

- Uninstall your printer with scanning software.
- Any Program that may have proprietary access in changing file names.

When all else fails to open SEU

- Make sure your computer is up to date.
- Virus Free
- Malware free
- Registry Error free
- Use SEU CLEAN
- Reboot, re-install and re-register using the same serial and registered email address.

End of the Line

- Contact this dealer 440-669-9073 to purchase computer help in resolving your issue.



[more topics](#)↓



**Class Not Registered, ClassID:
{F669A422-CEC2-4420-8E77-18F5E190508}**

- While trying to execute the Program, it shows an error Class Not Registered
- When executing Stitch Era Universal, a Class Not Registered error pops up.

- You have finished installing Stitch ERA Universal on your PC.
- You have filled your registration information.
- Have received the e-mail with the activation link.
- You have confirmed the activation by clicking on the "activation link".

Now, when you run Stitch ERA Universal you receive the following error message: Class Not Registered, ClassID: {F669A422-CEC2-4420-8E77-818F5E190508} and the program does not run.

To be able to run the program, follow these steps:

1. Right click on your desktop and choose NEW / TEXT DOCUMENT. Press ENTER.
2. Open the file just created

Type: set PARAM=regsvr32 "C:\Program Files\Sierra\ERA\dngl.dll"

NOTE: For a 64 bit Windows type:

set PARAM=regsvr32 "C:\Program Files (x86)\Sierra\ERA\dngl.dll"

3. From the "File" menu click on "Save".
4. Once the file appears on your desktop, change its name from "New Text Document.txt" to "RegisterDLL.bat" and press ENTER.
5. Double click on the file "RegisterDLL.bat". It should register the dll and give you a success message.
6. Try again entering Stitch ERA Universal.

[more topics](#) ↕

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<ul style="list-style-type: none"> • Driver issues Windows 8, Service Patch 	See: Service Patch, Windows 8, Driver issues.
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↑	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
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<p><u>Elements</u></p>	<p>Entry Point / Exit Point</p>
<p><u>Entry and Exit Points</u></p> <ul style="list-style-type: none"> • Embroidery > Insert "Selection" > "Selection" Tab > Elements> <ul style="list-style-type: none"> ★ Entry Point ★ Exit Point 	<p><i>How do I move the entry or exit point in my design?</i></p> <p>Hold the ALT key, then click and drag the entry /exit point to where you want it, release the ALT key.</p> <p><i>⚠ Be aware that if you have entry and exit points optimized in connections and functions it only changes the Optimization for that section. any section before or after will continue to find the closest point connection.</i></p> <p>TIP: Object Manager > Object Inspector >More > Connections & Functions > Exit/Entry point optimized = NO. Do this before you create sections and you can place your start and end points before completing sections.</p>
<p><u>.eox files</u></p>	<p><i>What are they?</i></p> <p>They are created by SEU when a DST file is saved. The .EOX file is strictly SEU; it allows the dst file to be imported and retain the same colors just like the .dsg file. Without it SEU opens the file using the default color palette.</p> <p><i>Can I delete them?</i></p> <p>Yes, if you don't mind opening the file to the default color palette.</p> <p>No, if you prefer to have the colors as you assigned them in the .dsg file.</p>
<p><u>ERA Clean</u></p> <p>more topics↓</p>	<p>See: uninstall software</p>

Error Message, Code \$8000FFFF

After executing Universal, this error appears, no matter what you do.

This may occur in the following situation:

- While executing Stitch Era Universal.
- While trying to open a saved DSG (condensed file).
- While trying to export a DSG to diskette.

Diagnosis / Situation:

After executing Universal, the \$8000FFFF error message appears, no matter what you do.

Observations / Notes:

Some software files have become corrupted.

How to proceed:

Uninstall program from Control Panel, reboot and reinstall Stitch Era Universal.

If problem persists, please send a Help Request to support@freesierrasoftware.com

Error Message, Code U0000

This error may appear when trying to open one of the files that appear listed in "Recent Files".



more topics↕

This may happen when trying to open one of the files that appear listed in "Recent Files".

Diagnose / Situation:

After clicking on one of the files listed as "Recent Documents", a message saying "Cannot open the file..." appears and afterwards another one saying "System General Failure Ref.: Error U0000".

Observations / Notes:

This error pop ups when the file that appears in the "Recent Documents" list has changed its location or it's not available.

How to proceed:

- All the recent files must be deleted.
- Open the desired file using: File – Open

Error Message, Code U1000

After executing the Universal and Explorer, the U1000 error code message appears. Regarding Support Tools, it will show an error when trying to upload the report file



more topics↕

more topics↕

This may occur in the following situation:

- While executing Stitch Era Universal.
- While executing Stitch Era Explorer.
- While sending an online report through Stitch Era Support Tools.

Diagnosis / Situation:

After executing the Universal and Explorer, the U1000 error code message appears. Regarding Support Tools, it will show an error when trying to upload the report file.

Observations / Notes:

One of these options could be the cause:

- An internet connection error occurred.
- The ISP (Internet Service Providers) might be down.
- Some Firewall Properties are set to "Block" (only for Windows 7).

How to proceed:

In each option, proceed as follows:

- Check your internet connection. If the problem persists, try again later.
- Contact your Internet Service Provider if necessary.
- In this case do this (only for Windows 7):
Go to Control Panel\System and security\Windows Firewall.
- Click on Advanced Settings.
- On the Overview Panel, click on "Windows Firewall Properties".
- Go to the "Private Profile" tab.
- Under "State", on "Outbound connections", choose Allow (default) and press OK
- Run Stitch ERA Universal again.

See also Windows XP version info on this subject below

Error Message, Code U1000 / Windows XP Version

After executing the Universal and Explorer, the U1000 error code message appears. Regarding Support Tools, it will show an error when trying to upload the report file

Using STITCH ERA UNIVERSAL on Windows XP will cause this problem. The problem is related to normal software updates of the servers.

About the problem: The host services companies (worldwide) frequently update their equipment and server O.S. for security reasons. A recent servers update (Oct 14 2014) has changed some SSL web services. Part of those web services are used by our software. Win XP was not updated, then some of the web services features fail. We didn't change the software, and we cannot fix the problem because it related to the server O.S. and Win XP.

Suggestions? Update Windows, or ask an IT technician in order to fix the Win XP problem (if that's possible). SEU runs properly on Win7 and Win8.

PS: There's a temporary way to skip this particular problem by putting a checkmark on "Use TLS 1.0" under the "Internet Explorer" advanced properties, but there's no way to know how long will it last for the reasons explained above.

Error Message, Code U1001

This error appears when Stitch Era Universal is executed but the registration has not been validated and the program has not been activated yet.



Diagnosis / Situation:

A U1001 error code message appears when executing Stitch Era Universal.

Observations / Notes:

This occurs when Stitch Era Universal is executed but the registration has not been validated and the program has not been activated yet.


How to proceed:

To validate the registration and activate the product, click on the link indicated in the confirmation e-mail.

If you did not receive it, please:

- Check your anti-spam system and verify it did not block the message.
- Check your Spam or Unsolicited e-mail folder.
- Verify that the e-mail account indicated during registration is working properly.

After validating, please run Stitch Era Universal again.

 [more topics](#)

Error Message, Code U1002

Appears when Stitch Era Explorer is executed but the registration has not been validated and the program has not been activated yet.



Diagnosis / Situation:

A U1002 error code message appears when executing Stitch Era Explorer.

Observations / Notes:

This occurs when Stitch Era Explorer is executed but the registration has not been validated and the program has not been activated yet.


How to proceed:

To validate the registration and activate the product, click on the link indicated in the confirmation e-mail.

If you did not receive it, please:

1. Check your anti-spam system and verify it did not block the message.
2. Check your Spam or Unsolicited e-mail folder
3. Verify that the e-mail account indicated during registration is working properly.

1. After validating, please run Stitch Era Explorer again.

 [more topics](#)

Error Message, Code U1003

Your system has been deactivated.



Diagnosis / Situation:

When attempting to run Stitch Era Universal, the U1003 error code message appears.

Observations / Notes:

A Universal Serial Number can be disabled from Sierra. The Error message window will show the following: "You are not allowed to continue working with the product for some reason. Please contact you dealer for further information".

[Ref: Error U1003]

How to proceed:

Contact your Sponsor/Dealer for further instructions.

Error Message, Code U1004

This message appears when executing Stitch Era Universal



Diagnosis / Situation:

A U1004 error code message appears when executing Stitch Era Universal.

Observations / Notes:

This occurs when Stitch Era Universal is installed on a virtual machine. When Stitch Era Universal is executed, the following error message window will come up: "Stitch Era Universal is not allowed to be executed on a virtual machine". [Ref: Error 1004]

How to proceed:

Install Stitch Era Universal on a physical machine.

Error Message, Code U1005

This error appears after executing Stitch Era Universal



more topics ↓

Diagnosis / Situation:

A U1005 error code message appears when executing Stitch Era Universal.

Observations / Notes:

This occurs when Stitch Era Universal is installed on a Server PC, and is executed on client PC's with Terminal Services. The following error message window will come up: "Stitch Era Universal is not allowed to be executed through a Server PC". [Ref: Error 1005]

How to proceed:

Run Stitch Era Universal in the same PC it was installed.

Error Message, Code U1100

This message appears after executing Stitch Era Universal, when the Universal Serial Number has been deactivated.

Diagnosis / Situation:

When attempting to run Stitch Era Explorer, the U1100 error code message appears.

Observations / Notes:

If the Universal Serial Number has been disabled, and Stitch Era Explorer is executed, the following error message window will come up: "System Generic Failure". Ref: Error U1100]

How to proceed:

Contact your Sponsor/Dealer for further instructions.

Error Message, There was an error detecting your country

After executing Universal, the error message appears and the registration form does not open.

This may occur in the following situation:

2. You have already installed Stitch Era Universal.
3. The Registration form does not open, after executing Stitch Era Universal.
4. The following message pops up: "There was an error detecting your country".
- 5.

Diagnosis / Situation:

After executing Universal, the error message appears and the registration form does not open.

Observations / Notes:

This problem occurs when:

- There's an error on a primary or secondary server, necessary to launch the registration form.
- Both servers are busy, and cannot process your request.

How to proceed:

Wait a few minutes, and launch the program again.

If the registration form does not pop up after several tries, contact Technical Support Team at support@freesierrasoftware.net

Export:

- Transfer embroidery file directly to embroidery machine via direct connection.

more topics ↓

The transfer codes are only available in Liberty or higher. you may download the design to a disk or jump drive and load it into your sewing machine but that is all the capabilities of SEU


Export:

- Colors change on the machine format file.
 - .pes , .dst, etc.

A lot of today's home machines now have screens that allow you to see the colors of the design. This is not so for commercial machines many still rely on the operator to input the design colors according to their needle numbers. This is because the same design may be sewed out in many different color combinations. The machine has no idea what color is on the needle. You have to assign it according to how you want it to sew out.

When you export a machine file format and you have a screen on your machine the sew file will be visible in the machine's default color bar. In most cases this is an ugly representation of the file but it does not affect the color assignment of the needles. SEU offers you the option to print a sew-out sheet to assist you with color assignment.

How to:

- In the upper left of the screen – click on the Start icon  then select Print – Print or Print – Select Format.



↑ A B C D E **F** G H I J K L M N O P Q R S T U V W X Y Z


<p><u>FAQs</u></p> <ul style="list-style-type: none"> • Quesitons about Stitch Era Universal 	<p>Most commonly asked questions prior to download and installation</p> <ul style="list-style-type: none"> • Link
<p><u>File Name is not valid</u></p>	<p>Corrected by changing the name of the file not to exceed 7 characters.</p>
<p><u>Font error:</u></p> <p>Warning! The font height is out of range (150pts - 300pts) Continue?</p>	<p>This means that the font was not created in the size range in which you wish to complete; it is a warning that you may have some generation issues, just continue and review the visual to see if you need to move anything around, review the underlay and density stitch length etc. before sending to the machine. Basically treat it as you would an area fill section</p>
<p><u>Font Installation: True Type Fonts</u></p> <ul style="list-style-type: none"> • Standard Level 	<p>Transferring Windows True Type fonts from one computer to the other.</p> <ul style="list-style-type: none"> • Link

↑ A B C D E F **G** H I J K L M N O P Q R S T U V W X Y Z

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↑ A B C D E F **G** **H** I J K L M N O P Q R S T U V W X Y Z

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<p>Installation:</p> <ul style="list-style-type: none"> • Download Trial <hr/> <ul style="list-style-type: none"> • Re- Install Stitch Era Universal 	<p><u>Download Trial Link:</u> Be sure to follow all instructions for a successful download and installation.</p> <ol style="list-style-type: none"> 1. You need to uninstall the current software. 2. Download and install the Trial version 3. Register the trial with the same email address you originally registered with. <ul style="list-style-type: none"> • Active Subscription: <i>If you still have subscription remaining SEU will apply the subscription to this installation.</i> • Inactive Subscription: <i>If you wish to subscribe you can click here to renew subscription.</i> <p>See Also:</p> <ul style="list-style-type: none"> ✓ Subscription transfer to new installation. ✓ Era Clean: wipes out traces of SEU before a new installation or complete removal.
<p>Images:</p>  <p>The image is not adequate. Please, modify it and try again.</p> <p>[Ref: 80040202]</p>	<p>Complicated images have to be prepared for auto digitizing. This information is outlined in the manual.</p> <p>With experience, trial and error anyone can figure out what works and doesn't work when it comes to images.</p> <p>Tutorials and lessons streamline the error part of learning to digitize.</p> <p>There is no pat answer when it comes to image processing, there are just too many variables out there, but a good baseline of what works can definitely help.</p> <p>There are a lot of free answers out there you just have to weigh what your time is worth searching on the web with no direction against a purchased education to get the end results of that search and trial and error.</p>

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License Transfer

Transfer your subscription to another computer.

Transfer a license if you are the registered user of the original license to another computer of your property.

Software licenses are not transferable between different users, ie **YOU ARE NOT ALLOWED TO TRANSFER YOUR LICENSE** to another user directly.

[Link for transfer assistance.](#)



Message: Compatibility between Embroidery Office and Stitch ERA Universal

- A compatibility warning message appears when executing the Stitch Era Universal installation wizard

Diagnosis / Situation:

A compatibility warning message appears when executing the Stitch Era Universal installation wizard.

Observations / Notes:

This occurs when Embroidery Office v9.02 or lower is installed on the computer where Stitch Era Universal installation wizard is being executed. The following warning message window will come up:

“The Installation Wizard detected an Embroidery Office version installed in this computer. This wizard cannot continue. Please, use Add or Remove Programs from your Control Panel and remove the installed version. Then, run this installation again”.

How to proceed:

Either you can uninstall any Embroidery Office v9.02 or lower from your machine, or download and install version 9.20, which is fully compatible with Stitch Era Universal.

Message: Downloader doesn't have sufficient rights

- Appears when having downloaded and executed the file "DownloaderSEU", you choose a CD/DVD unit as installation files download destination

This may happen once you have downloaded and executed the file "DownloaderSEU", when you choose a CD/DVD unit as installation files download destination.

Diagnose / Situation:

To be able to download the software STITCH ERA UNIVERSAL EXPRESS EDITION, you have downloaded the file "DownloaderSEU.exe" and you have executed it; you have inserted the "Download Code" and have selected as installation files download destination, a CD/DVD unit. After pressing the "Start" button, a message appears saying "Downloader doesn't have sufficient rights to perform this operation in destination folder".

Observations / Notes:

This error appears when there are not sufficient rights to download the files on the desired location.

How to proceed:

Press OK to close the warning message. On the download window, choose a new location, making sure that you have enough rights to be able to save the files in it.

Message: There's a Problem with the Download Code

- "Invalid Download Code" message meaning.

This message appears when the "Download Code" you have used to be able to download the "Stitch Era Universal Express Edition" is not valid.

Once more, go to the download page from which you downloaded the file DownloaderSEU.exe, and verify that the "Download Code" that appears is the one you have used.

↑ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

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↑ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

<u>OIE error</u>	
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↑ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

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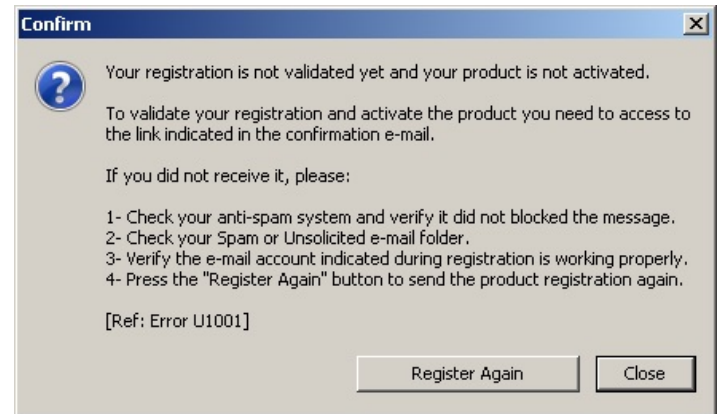
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Registration

- Is not Validated

If you cannot find your confirmation email message sent from Sierra the instructions are as follows:



- The email will be located in the mailbox of the address you placed in the registration form.
- Contact your Dealer if all the instructions have been followed and you still cannot get in. *Paid assistance is available.*

Registration

- Validation

Once you have completed the registration process, your email address will have a confirmation email with link to confirm.

It looks like this:

Ref:

Product: Stitch Era Universal

Serial Number: 000000-00

Computer ID: Name-Type / T9tL8O4zn/rSPu1GfLsNr/G8xy8=

User ID: Jane Smith / JSmith@something.com

Activation Deadline: 2014.01.16

Dear User:

The activation process is complete!

You may now start using Stitch Era Universal.

Starting on the first activation date, you will be able to use Stitch Era Express for 7 days only.

Try the software and evaluate whether it fits your needs. If you then want to continue using Stitch

Era Universal Express or Stitch Era Universal (you may compare product features first), you must

subscribe to any of the connection options from the website of any of the authorized dealers.

Connection options are not free.

We sincerely hope you enjoy Stitch Era Universal.


Thank you,

Stitch Era Universal Service Center

SEUSC-11-EN-R090114

<ul style="list-style-type: none"> • Serial Number Can't find your serial number?? 	<p>Lost your serial number and need to renew your subscription? <u>To Run the Registration Activation and receive your Serial Number.</u></p> <ol style="list-style-type: none"> 1. Select the link below and right click – select copy. C:/Program Files (x86)/Sierra/ERA/Uniactivation.exe 2. Click on the Windows start button and paste the link into the search box. (should be right above the search button) 3. Click on the file result Uniactivation and the applet opens. <ul style="list-style-type: none"> ★ Click Next ★ Re type your email address ★ Click Next ★ Click Next 4. Go to your email address to retrieve the confirmation email from Sierra. 5. The serial number is located in the subject line of the confirmation email. <p><u>Registration Activation Location</u> C:/Program Files (x86)/Sierra/ERA/Uniactivation.exe</p> <p><u>Want someone else to do this for you??</u> Click here to Purchase a 5.00 Quick Ticket</p>
<ul style="list-style-type: none"> • Service Patch Windows 8 Driver issues 	<p><u>See: Service Patch, Windows 8, Driver issues.</u></p>
<ul style="list-style-type: none"> • Subscription: Transfer subscription to another installation 	<p>You must have the original serial number and email address that the subscription was registered with in order to transfer to the current installation. Please note that once transferred the original installation/subscription is no longer valid and will no longer function.</p> <p>✓ <u>Transfer subscription link here.</u></p> <p><u>Want someone else to do this for you??</u> Click here to Purchase a 5.00 Quick Ticket</p> <p><i>Please email me at llee440@juno.com with the transfer information and new serial if it differs so that I will have a record of it for future reference in case you need it.</i></p> <p><i>Can't locate your serial number? See: Serial number topic</i></p>

<p><u>Team Viewer:</u></p>	<p>Allows technician to access and view your computer.</p> <ul style="list-style-type: none"> • Used for 1 team viewing session. • This version does not install onto your computer. • Click the Logo to start your session. <div data-bbox="971 1768 1377 1885" data-label="Image"> </div> <p>For more information visit: www.teamviewer.com</p>
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	<ul style="list-style-type: none"> • <i>Issues not related to SEU may incur service charges.</i>
<p><u>Text:</u></p> <ul style="list-style-type: none"> • Justification won't work • Can't change the justification 	<p>For some unforeseen reason when you try to change the text justification it won't work.</p> <p>To resolve the problem:</p> <ul style="list-style-type: none"> • Select the text • On the Lettering Tab – Arrange: select the arrange icon (green box) and then re-select the arrangement you want. • The text justification (red box) will now function. 
<p><u>Transfer License</u></p>	<p>Transfer your subscription to another computer.</p> <p>Transfer a license if you are the registered user of the original license to another computer of your property.</p> <p>Software licenses are not transferable between different users, ie YOU ARE NOT ALLOWED TO TRANSFER YOUR LICENSE to another user directly.</p> <p>Link for transfer assistance.</p>



<p><u>Uninstall: Stitch Era</u></p> <ul style="list-style-type: none"> Remove all files of Stitch Era Universal Used when a clean install is necessary. <p>Stitch Era Clean</p>	<p>If you have any problem executing Stitch Era (either because of problems during the installation or upgrade process of the program, or because a file has been damaged or corrupted) and you need to re-install the program on a clean system (without any trace of old files), you must run the EraClean program.</p> <p>EraClean will remove all files and all the registry entries related to the application from the system.</p> <p>Download EraClean for version 11 from: http://www.embroideryabc.com/download/software/EraClean/EracleanV11.exe or alt link: http://www.lorileedesigns.com/SEU/Help/EraClean.zip</p> <p>Once downloaded, run EraClean11.exe and follow these steps:</p> <ol style="list-style-type: none"> 1. Extract the zip folder files. 2. Run EraClean.exe The program will warn you about the need to close any ERA application before continuing. 3. Empty recycle bin 4. Reboot
<p><u>Update SEU :</u> Installed pre 07/1/2012</p>	<p>If you have not consistently applied each update as it was offered you have omitted your serial from the grandfathering on SEU to serial. You will have to uninstall and then install the trial version of SEU to be able to purchase a serial.</p>
<p><u>Upgrade / Update SEU</u> Not working says Dealer invalid.</p>	<p>The dealer from your original install is no longer valid, You will need to select an alternate dealer.</p> <p>Be aware that you will need to download the trial version or upgrade your current version with a serial Purchase</p> <p>Authorized Dealer http://www.lorileedesigns.com/SEU.html</p>

↑ A B C D E F G H I J K L M N O P Q R S T U **V** W X Y Z

Videos •

↑ A B C D E F G H I J K L M N O P Q R S T U **V** W X Y Z

- **Windows 8**

Driver issues
Service Patch

Problem: Multiple software use issues.

Intel HD 4000 video card?

If so, that is a known problem.

We have created a Service Pack to fix it (because Intel may delay a long time to fix their video driver).

Not only our software was affected by that driver; in fact several software products (games among others) have problems with Intel video driver.

How to skip this problem? choose 1 of the following alternatives:

1. install an older video driver
2. use our service pack

This file only works in version 11.30

http://www.freesierrasoftware.net/Downloads/ServicePacks/EraU_1130_SP_11-2013.exe

This problem was born on the update of windows 8 to 8.1

Service Patch, Windows 8, Driver issues.

↑ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

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↑ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

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↑ A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

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I remember how hard it was to learn to digitize, all I had was a desire. I didn't know what to look for in a good digitizing program, much less the names of the type of tools they have in order to learn about them in order to purchase the right software for me. Once I started getting the bits and pieces together, I had to figure out the puzzle of how to make it all work together.

I wish there had been someone like me that could have shown me the way? I've been there, learned from the mistakes, and then documented the success. You can now tap this solid resource. *Step by Step* instruction or a *Showyshow* video can help you knock months off the educational nightmare of searching for the answers. Teaching yourself to digitize can be a rewarding experience with the right guidance.



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<p>Step by step Learning</p> <ul style="list-style-type: none"> ○ Getting Acquainted 	<p>1) PDF: A - Installation and Registration.....</p> <ul style="list-style-type: none"> ○ Pre-installation instructional 	<p>Free pdf</p>
	<p>2) Download link for Stitch Era Universal - Step by step</p>	<p>---</p>
	<p>3) Free Support options: <i>Select the link to join</i></p> <ul style="list-style-type: none"> ○ Yahoo Group: Peer supported help from the SEU Community ○ Embroidery ABC: Sierra sponsored technical reference library 	<p>←FREE</p>
	<p>4) Setting up your Defaults</p> <ul style="list-style-type: none"> ○ Step by Step instruction on configuring SEU defaults. <p style="color: red;"><i>Coming soon...</i></p>	<p><u>Member</u> Free</p> <hr/> <p><u>Others</u> 10.00</p>
	<p>5) Ruler Calibration - video</p> <ul style="list-style-type: none"> ○ Step by Step instruction on assuring that the size in the work area will be the same in the hoop 	<p><u>Member</u> Free Video</p> <hr/> <p><u>Others</u> Free pdf</p>
	<p>6) PDF: B – Software Introduction.....</p> <ul style="list-style-type: none"> ○ Overview of the software. 	<p>FREE</p>
	<p>7) Serial Subscription: Purchase / Extend / Transfer Dealer</p>	<p>← link</p>
<p>First Steps</p> <p>Before you jump right in, it's a good idea to know where things are. This is an extended tour of the features you have access to once Stitch Era launches.</p> <ul style="list-style-type: none"> ○ Locations of the tools, their description, and a quick summary of how they operate. 	<p>8) PDF: C - Application Button Menu <i>coming soon...</i></p> <p>The Application menu contains all the commands related with the system input and output:</p> <ul style="list-style-type: none"> -Creating, saving and opening designs. -Exporting designs as machines format files for cutters and automatic rhinestone setting machines. -Printing designs. -Sending information direct to machines or cutters. <p>The menu also includes a command to access the system preferences box, to close the current design and to exit the system Function explanation.</p>	<p><u>Member</u> Free</p> <hr/> <p><u>Others</u> 10.00</p>

